



Event Information Technology Request Form

Today's Date _____ Master Account # _____
 Event Name _____ Start Date/Time _____ End Date/Time _____
 Load-in date _____ Departure date _____
 Company Name _____ Street Address _____
 City _____ State _____ Zip _____
 Technical Contact Name _____ Phone # _____ Email _____

Convention Services Manager _____ Phone # _____ Email _____
 Event Location _____ Room _____ Booth _____

Please take the opportunity to explain what services you are requesting and how they will be used.

For example:

- 1) We will have 50 people using wireless for email, surfing and social media.
- 2) There will be 5 credit card devices using wireless to access the Internet to process transactions.
- 3) We need a TV for our DVD player to run our marketing videos.

Service Request Explanation:

*** IMPORTANT NOTES:** FEES FOR SERVICES NOT LISTED BELOW WILL BE DETERMINED AT THE TIME OF ORDER

1. All setup and rental fees are for the duration of the event, not to exceed 7 days, plus usage unless otherwise indicated.
2. Direct Dial Long Distance calls billed on a per minute basis (AT&T operator assisted plus 40%).
3. Orders cancelled with less than 48 hour notice will incur a 50% cancellation charge.
4. Advance Rate, Order must be received a minimum of 15 Days prior to first (1st) scheduled load-in date.
5. Technical Assistance charges are \$75.00 per hour. There is a minimum of 1 hour required.
6. Provision 3rd party circuits @ \$300 plus standard labor of \$75 per hour.
7. VoIP telephones are required for multi conference call, speed dialing and other specially programmed features.
8. It is our policy to prohibit the use of any device which advertises wireless services on the 2.4 or 5.0 GHz frequencies.

Please return form to: Ha-Kyung Lee, Convention Services Manager, haley@mohegansun.com



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| SERVICE ITEMS | Advanced Rate* | Onsite Rate | Qty | Location # | Load-In Date/Time | Load-Out Date/Time |
|--|----------------|-------------|-----|------------|-------------------|--------------------|
| Voice Services | | | | | | |
| <i>Analog Services</i> | | | | | | |
| With Phone – in-house / local calling only | 150.00 | 300.00 | | | | |
| <i>VoIP Services (long distance and international options)</i> | | | | | | |
| Polvcom | 300.00 | 600.00 | | | | |
| Basic IP Phone | 150.00 | 300.00 | | | | |
| Display IP Phone | 200.00 | 400.00 | | | | |
| Custom Call Center Features (Special Quote) | Custom | Custom | | | | |
| Multi Venue Fee – Expo, Earth Conv., Sky | 300.00 | 600.00 | | | | |
| Internet Services | | | | | | |
| Public Wired/Wireless Services – Best Effort based on | Complimentary | | | | | |
| Dedicated Wireless Services – See exhibit 1for assistance in estimating bandwidth. | | | | | | |
| 10Mbs | 700.00 | 1,200.00 | | | | |
| 20Mbs | 1,450.00 | 2,000.00 | | | | |
| 50Mbs | 3,000.00 | 3,600.00 | | | | |
| 100Mbs | 6,000.00 | 6,600.00 | | | | |
| 300Mbs | 12,000.00 | 13,000.00 | | | | |
| Custom Wireless Options (Special Quote) | Custom | Custom | | | | |
| Multi Venue Fee – Expo, Earth Conv., Sky | 300.00 | 360.00 | | | | |
| Dedicated Wired Services (0-5 static IP addresses) – See exhibit 1for assistance in estimating bandwidth. | | | | | | |
| 5Mbs | 600. | 1 | | | | |
| 10Mbs | 700.00 | 1,400.00 | | | | |
| 20Mbs | 1,450.00 | 2,000.00 | | | | |
| 50Mbs | 3,000.00 | 3,600.00 | | | | |
| 100Mbs | 4,800.00 | 5,400.00 | | | | |
| 300Mbs | 12,000.00 | 14,400.00 | | | | |
| Custom Wired Options (Special Quote) | Custom | Custom | | | | |
| Additional static IP address | 120.00 | 150.00 | | | | |
| VPN Services with 1 static IP address | 300.00 | 360.00 | | | | |
| Multi Venue Fee – Expo, Earth Conv., Sky | 300.00 | 360.00 | | | | |
| VLAN – Private Wired Network | | | | | | |
| <i>Local Network Connections</i> | | | | | | |
| 2-10 Connections | 600.00 | 700.00 | | | | |
| 11-25 Connections | 1,200.00 | 1,400.00 | | | | |
| Ethernet Switch Rental (8 – 24 Port) | 300.00 | 350.00 | | | | |
| Multi Venue Fee – Expo, Earth Conv., Sky | 300.00 | 350.00 | | | | |
| CATV | | | | | | |
| High Definition 55" TV Rental – with channel lineup | 600.00 | 750.00 | | | | |



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Exhibit 1 – Estimated bandwidth size based on users and activity.

| Type or Internet Usage | | | | |
|------------------------|--------------------------------|---|---|---|
| Number Of Users | Light (Email and Web Browsing) | Medium (Limited File Downloads, Music & Video Streaming, Cloud Resources, VOIP) | Multi-Media (High Volume of Large File Downloads, Web Conferencing Including Video & Desktop Replication) | Heavy (High Bandwidth Demand, Intense Internet Based Applications, Multiple Devices Per User) |
| 5 | 1-6 Mbps | 2-7 Mbps | 4-9 Mbps | 7-12 Mbps |
| 10 | 2-7 Mbps | 4-9 Mbps | 7-12 Mbps | 14-19 Mbps |
| 15 | 3-8 Mbps | 6-11 Mbps | 11-16 Mbps | 21-26 Mbps |
| 20 | 4-9 Mbps | 9-14 Mbps | 14-19 Mbps | 29-34 Mbps |
| 30 | 6-11 Mbps | 13-18 Mbps | 21-26 Mbps | 43-48 Mbps |
| 40 | 9-14 Mbps | 17-22 Mbps | 29-34 Mbps | 57-82 Mbps |
| 50 | 11-16 Mbps | 21-26 Mbps | 36-41 Mbps | 71-96 Mbps |
| 75 | 16-21 Mbps | 32-37 Mbps | 54-79 Mbps | 107-132 Mbps |
| 100 | 21-26 Mbps | 43-48 Mbps | 71-96 Mbps | 143-168 Mbps |